TELEPHONE NOTICE OF GAS INCIDENTS (10-6-2025)

20 CSR 4240-40.020, Section 4

A telephone notice is to be made to the answering service or to one of the following Missouri Public Service Commission – Safety Engineering Staff members as soon after the discovery of an incident as is reasonably possible, but not to exceed **one hour** after confirmed discover for a federally reportable incident, or **two hours** for a Missouri reportable incident, unless emergency efforts would be hindered. The answering service or these personnel may be contacted any time day or night. **The answering service can be used at any time; however, the Staff prefers operators to call the MoPSC office telephone numbers during normal working hours and home phone numbers after hours.**

NAME	HOME PHONE	OFFICE PHONE
Kathleen McNelis (Cellular 573-690-9860)	573-291-0438	573-751-3456
John Kottwitz	573-682-1107	573-751-7352
Greg Williams	573-462-7992	573-751-3411
Evan Neuner	573-552-2034	573-751-7347
Clinton Foster	816-377-2615	816-889-2012
Brian Buchanan	573-298-2488	573-526-3478
Jason Dickneite	573-301-2605	573-751-7074
Nicholas O'Neal	573-508-8858	573-751-7468
Christopher Fitch	573-821-3791	573-751-5194
Zachary Millsap	314-917-3624	573-526-2828

If you cannot reach a Staff member, the following number is to an answering service that will take a message and go through the Staff call list:

MoPSC Incident Reporting Answering Service 888-299-2788

NOTE: If a Staff member does not contact you promptly following notification to the Answering Service, please re-contact the answering service or one of the Staff members directly.

Telephone Number for Reporting Federal Incidents 1-800-424-8802