BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Establishment of a	
Working Case for the Development of State-)	File No. GW-2021-0355
Wide Best Practices for Locating Quality)	
Assurance	

NOTICE OF WORKSHOP AND AGENDA

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), through counsel, and notifies interested stakeholders that to assist in the development of state-wide best practices for locating quality assurance the Staff will hold a **workshop on June 17, 2021** beginning at 9:00 am.

AGENDA

9:00am	Welcome and Introduction
9:05am	Discussion of literature review and summary of results from meetings and discussions with operators and other stakeholders <u>Presenters:</u> Ben Rankin and Kari Salsman, Missouri Public Service Commission Staff
9:45am	Operators' presentations and panel discussion Presenters: Heath Silvey, City Utilities of Springfield MO: Keith Carter, Macon Municipal Utilities; Dennis Bennett, Ameren Missouri Gas Moderator: Jacob Robinett, Missouri Public Service Commission Staff
10:45am	Break
11:00am	Missouri Attorney General's Office and Missouri One Call perspectives on locating performance issues Presenters: Kaylee Sloan, Office of the Missouri Attorney General; Derek Leffert, Missouri One Call Moderator: Jamie Myers, Missouri Public Service Commission Staff
11:50am	Comments, Questions, and Suggestions

The workshop shall be held via WebEx. WebEx access information:

Meeting number (access code): 177 627 7993

Meeting password: GPdKJJ3gg73

Tap to join from a mobile device (attendees only)

+1-650-479-3207,,1776277993## Call-in toll number

(US/Canada)

Join by phone

1-650-479-3207 Call-in toll number (US/Canada)

+1-312-535-8110 United States Toll (Chicago)

Global call-in numbers

Join from a video system or application

Dial 1776277993@stateofmo.webex.com

You can also dial 173.243.2.68 and enter your meeting

number.

Join using Microsoft Lync or Microsoft Skype for

Business

Dial 1776277993.stateofmo@lync.webex.com

Persons with needs addressed by the Americans with Disabilities Act who wish to

attend should contact the Missouri Public Service Commission at least ten (10) days prior

to the workshop at either the Consumer Services Hotline (1-800-392-4211) or

TDD Hotline (1-800-829-7541).

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Respectfully submitted,

/s/ Jamie S. Myers

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been electronically mailed to all parties and/or counsel on the EFIS subscriber list this 1st day of June, 2021.

/s/ Jamie S. Myers