May 6, 2011

TO: Missouri Natural Gas Operators

FROM: Bob Leonberger, Missouri Public Service Commission

SUBJECTS: Natural Gas Operations Seminar and Trade Fair

Natural Gas Operations Seminar and Trade Fair – Wednesday June 29 – Friday July 1, 2011

I want to remind everyone that the annual Natural Gas Operations Seminar is rapidly approaching and plans for the event are in place. The Missouri Association of Natural Gas Operators (MANGO) members are working hard to finalize an agenda that is both informative and interesting. In addition to the Seminar schedule, various natural gas related product vendors will set up displays (inside and outside) and will have representatives available to answer your questions. Registration will begin at 10:00 a.m. on June 29 (**Wednesday**), with lunch on your own (there are several restaurants in the hotel), and the Seminar will start at 1:00 p.m. Check-in to the hotel will be assigned as accommodations become available. Check-out time is 11:00 a.m. A continental breakfast will be provided Thursday and Friday, dinner will be provided on Wednesday, and lunch and dinner will be provided on Thursday. This will be a beneficial training and educational opportunity for all natural gas operators and your participation is highly encouraged.

The seminar will be held at the Lodge of the Four Seasons, Horseshoe Bend Parkway, Lake Ozark, Missouri and a special seminar room rate of \$105 + \$6 guest service fee + taxes is being offered (the guest service fee entitles you to food discounts, golf discounts, theatre tickets and other hotel amenities). Please make your reservations at 888/265-5500 or e-mail at 4seasonresort.com by May 30, 2011 and mention that you will be attending the Pipeline Safety Seminar. Rooms are on a first come, first serve basis.

For your information and planning, a Registration Information Sheet, Operator Registration Form, preliminary agenda, and motel information can be found on the MANGO website (www.mangowp.org). The finalized agenda will be available at a later date by e-mail or website. If you need further information, please contact David Roach at (816)431-3054 or e-mail at droach@empiredistrict.com.

The PSC Staff and the MANGO Executive Committee are looking forward to seeing you at the Seminar. Please make arrangements to attend without delay.